How to Reset ODS password instructions

Step 1

- Go to ECU ITCS Service Request Systems
  https://ecu.teamdynamix.com/TDClient/Login.aspx?ReturnUrl=%2fTDClient%2fRequests%2fServiceCatalog%3fCategoryID%3d3655
- Enter "Pirate ID" and "Password"
- Click "Sign In"
- Under Services (6) ~ Click "Accounts and Passwords Support"
- Click "Submit a Ticket"
- Complete each required cell.
- In the Accounts & Password cell, select "Banner ODS"
- In the Description cell, type "RESET REPT/ODS PASSWORD"
- Click "Submit"

Step 2

Once you get the new password from ITCS
Go to https://ecubicapps.ecu.edu/oraclepwc/

- Select “ODSPRD” from the Database Name Dropdown
- Enter "Username" (PirateID)
- Enter "Old Password" (the password that ITCS has just created)
- Enter "New Password" (two times)
  o Password requirements include at least 15 characters
  o At least one special character
    ▪ Special characters allowed are! % * + - / : ? _
    ▪ Special characters NOT allowed are @ $ & " ( ) , < > ` ; = #
- Click “Change Password”

Contact Penney Dughtie at 328-2706 doughtiep@ecu.edu or Petula Rose rosep@ecu.edu with questions related to ODS.