A monthly newsletter by the Office of Systems Coordination Issue 43

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Banner Downtime due to ITCS Hardware Upgrade

The Banner application, Banner dependent systems, and PiratePort will be unavailable starting Friday, September 10, 2021, at 5:00 p.m. Please note that ITCS plans to replace our hardware over the weekend and all systems should resume normal activity Sunday afternoon on September 12, 2021. If you find any issues or concerns with normal financial processes on Monday, September 13, 2021, then we would like to hear from you. Please send an email to the Systems Coordination office at systems Systems of systems Coordination office at systems Systems of systems Systems office at systems Systems of <a href="mai



Month End Schedule



Report Information



Upcoming Training



Contacts

POS Rental Program

ECU's Point-of-Sale (POS) Rental Program allows campus departments to utilize a university owned Cellular POS Terminal for a pre-defined period of time, without the financial burden of purchasing a POS Terminal. There is a \$10 per day, per device rental fee plus a 3% fee based on the total dollar transaction amount. The rental devices are frequently used at fundraising events (5Ks, Golf Tournaments, etc.).

To request/reserve a rental device, submit a ticket here: https://ecu.teamdynamix.com/ TDClient/1409/Portal/Requests/ServiceDet?ID=24780

For more information, please email ecommerce@ecu.edu.