Cleaning your POS Terminal

Here are a few tips to clean your POS Terminal and Pin Pad without damaging the device.

◊ Use a 75% ethyl alcohol wipe or disinfecting wipe
◊ Gently wipe the hard surfaces of the terminal and pin pad with careful attention to the touch screen and key pad which are frequently touched
◊ DO NOT USE BLEACH
◊ Avoid getting moisture inside the device’s openings

Pin Pad….your new best friend!

Are you using your pin pad? If not, you might want to reconsider!

Benefits to utilizing the pin pad attached to your POS terminal:

◊ Customers swipe/enter their own card
◊ Customers can “tap” their card, if their card has that capability
◊ Customers can use Apple Pay or Google Pay
◊ Customers maintain possession of their card or phone during the entire transaction
◊ Helps to maintain 6 feet of distancing
◊ Minimizes transfer of germs

PCI Training is an ANNUAL Requirement!!!

When you (or your employees) receive an email from our office, please complete the training as soon as possible to help us maintain our compliance!

Contact Info
737-4729
ecommerce@ecu.edu

Website
Team Dynamix Tickets

Has COVID impacted you or your employees?

If you or any of your employees, with PCI security, have been furloughed or reassigned to other positions due to COVID, please notify us.

We can temporarily discontinue sending training reminders during the employee’s period of furlough or reassignment.

When the employee resumes their normal duties, be sure to let us know so we can resume sending training reminders.